

**Rio Rancho
City of Vision**

**Department of Cultural Enrichment
Division of Senior Services**

Resource Guide for Sandoval County

INFORMATION AND REFERRAL

City of Rio Rancho, Sandoval County	
Department of Administration (Main Number)	891-5000
FAX	891-7288
Web Site	ci.rio-rancho.nm.us
Rio Rancho Chamber of Commerce	892-1533
Fire Department (Non-Emergency)	867-2301
Police Department (Non-Emergency) Animal Control	867-2301
<u>Village of Corrales</u>	
Fire Department (Non-Emergency)	898-7501
Police Department (Non-Emergency)	898-7585
Animal Control	898-0401
<u>Village of Cuba</u>	
Police Department (Non-Emergency)	505-289-9157
<u>Sandoval County</u>	
Sheriff's Office (Non-Emergency),,,Dispatch:	867-7520
Sheriff's Office (Emergency) EMS, Fire, Law Enforcement	867-4581 or 911
Fire Marshal	807-0245
Adult Abuse and Neglect, New Mexico Department of Children, Youth & Families	
Rio Rancho	867-2373
24-Hours (Statewide)	841-6100
Rio Rancho Dept of Public Safety Fire & Rescue (Dispatch)	891-7226
Sandoval County	
8:00 a.m. - 5:00 p.m., Monday - Friday	867-2373 or 1-800-933-6774
Domestic Violence, State of NM (Crisis Hot Line, 24 hours)	1-800-773-3645
Crisis Hot Line — Rio Rancho	1-800-526-7157
Senior Health Center, University Hospital	272-1754
Health care professionals evaluate and treat the special medical problems of the elderly.	
Southwest Research	262-1862

HEALTH CARE

HOSPITALS

URGENT CARE

HOSPITALS

Albuquerque Regional Medical Center	727-8000
West Mesa Regional Medical Center	727-2000
Cuba Health Center	505-289-3291
Lovelace Medical Center — Albuquerque	262-7000
Presbyterian Hospital — Albuquerque	841-1234
University Hospital Cancer Center	272-4946
University Hospital — Albuquerque	272-2111
Veterans Hospital — Albuquerque	265-1711

Enchanted Hills Family Healthcare, 4351 Jager St Ste C, Rio Rancho	771-1180
First Choice Community Healthcare, 7704 2nd St NW, Alameda	890-1458
Lovelace Family Medical 3801 Southern Boulevard, Rio Rancho	896-8600
Presbyterian Medical Group, 4005 High Resort Blvd. Rio Rancho	642-6000
Rio Rancho Public Health, 1500 Idalia Rd. Rio Rancho	892-0990
Lovelace Sandia Healthcare Center, 1721 Rio Rancho Drive, Rio Rancho..	727-3500
UNM Family Health Westside, 3751 Highway 528 NW (Bernalillo County)	272-2900

MENTAL HEALTH PROGRAMS

Desert State Life Management Svcs (Mental health treatment guardianship)...	843-7535
La Buena Vida, Bernalillo	867-2383
Peer Counseling (Sandoval Senior Connection, do Outcomes, Inc)	243-2551
Rio Rancho Family Health Center	896-0928
Jewish Family Service of NM (iFS)	291-1818
Sunrise Counseling Service (Outpatient Mental Health), Rio Rancho	891-1001
UNM Mental Health Center, 2600 Marble NE	272-2800
Inpatient, outpatient and emergency psychiatric care: specialized clinics.	
Geriatric - Psychiatric Unit	272-2800
Short-term hospital treatment for persons over 60 suffering from emotional disturbances.	
Mental Health Crisis Line	272-2800
24 hours a day - seven days a week	
Psychiatric Emergency Services	272-2800
Sandia Pueblo Substance & Alcohol Abuse	867-6187
Santa Ana Substance Abuse Program	867-3351

URGENT CARE

Lovelace Sandia Health System, 3801 Southern Blvd. Rio Rancho	896-8600
Presbyterian Hospital, 4100 High Resort, Rio Rancho	462-8888

PHYSICIAN REFERRAL SERVICES

Dr. Finder, Lovelace Sandia Physician Referral	727-7778
Lovelace Medical Referral	1-800-366-3401
Presbyterian Hospital Doctor Referral Service	841-1777

TRANSPORTATION AND DISABILITIES PROGRAMS

The Rio Transit service is funded and operated by the City of Rio Rancho and supported by user fees and the community at large.

Safe Ride	1-800-858-9163
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Sandoval County Senior Program

Van transportation service provided for meal site service, medical appointments and shopping.

Bernalillo Senior Center	867-9448
Corrales Senior Center	897-3818
Cuba Senior Center	289-3510
Jemez Community Center	834-7630
Meadowlark Senior Center (Meal Site ONLY)	896-8313
Pena Blanca Community Center	465-2652
Placitas Community Center	867-1396
Senior Transit to Door (Town of Bernalillo)	867-7500

SERVICES FOR THE DISABLED

Division Of Vocational Rehabilitation (DVR)	836-1774
Rehabilitation services, physical/mental. Serves Sandoval County.	
Department of Motor Vehicles	891-5014
4110 Sabana Grande, Rio Rancho. Pick up an application at the desk for Handicap License Plates and Placards.	
Information Center for New Mexicans with Disabilities	1-800-552-8195
Provides information and referral about statewide services for persons with disabilities.	
New Mexico Commission For The Blind & Hearing Impaired	841-8844
Independent Living Resource Center	266-5022

FITNESS

Health and Wellness Program

Low impact aerobics, stretching and muscle toning, gentle exercise, walking, cross-country skiing, bicycling and Adapted Aquatics classes. Sandoval County Senior Olympics each Spring

Meadowlark Senior Center (Rio Rancho)	891-5018
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BENEFITS AND ASSISTANCE PROGRAMS

SANDOVAL COUNTY SERVICES

Sandoval County Income Support Office

867-3357 I Fax 867-9492

Determine eligibility for Food Stamps, Medicaid and TANF

Sandoval County Indigent Program

867-7500

Sandoval County Opportunity Corporation

867-3374

Assistance on notices, eviction notices, small home repair, assistance on paperwork in the office.

SOCIAL SECURITY ADMINISTRATION

Social Security Administration

1-800-772-1213 or 346-6694

4300 Cutler Ave NE, Albuquerque

(General Information Number, Monday - Friday, 9:00 a.m. - 4:00 p.m.)

Retirement (age 62-65), Dependent, Survivor's Benefits.

Benefits determined by past earnings & work history.

Disability Benefits

Benefits determined by past earnings for permanently disabled persons.

Supplemental Security Income (SSI)

Supplemental financial assistance for persons who are blind, disabled or 65 years old and income-eligible. Persons who qualify for even \$1 of SSI automatically qualify for Medicaid also.

Claims

Part B - Medical Supplement

872-2551 or 1-800-423-2925

Arkansas Blue Cross Blue Shield handles claims for services by doctors and other suppliers covered under Medicare.

VETERANS INFORMATION

Paralyzed Veterans of America (PVA) - ZIA Chapter, 833 Gibson SE, Alb

247-4381

Provides free information on available services and assistance with veterans' benefits.

Regional Office, 500 Gold SW, Alb

1-800-827-1000

Provides information on eligibility and benefits available to veterans. Covers pension, burial benefits, guardianship information, etc.

Social Work Services

265-1711 ext. 2341

Emergency

256-2793

Provides treatment and coverage of social services to veterans.

NM Department of Veteran Services, 3900 Southern Blvd. Rio Rancho

892-2408

Located at City Hall. Veteran assistance.

STATE OF NEW MEXICO HUMAN SERVICES DEPARTMENT

Food Stamps, Human Services Department **867-3357**
Food stamps, financial assistance, Medicaid. General Assistance - Same phone number as for Food Stamps above. Financial assistance for adults who are unemployable due to a disability. Need doctor verification of inability to work.

Low Income Home Energy Assistance Program (LIHEAP)
Sandoval County Senior Programs **867-7512**
Five Sandoval Indian Pueblos, Inc **867-3351**
Assists income-eligible households by giving one voucher for energy bills during the winter months. Applications can also be made at the Human Services Department.
Phone number listed above.

Department of Human Services **1-800-432-6217**
Medicaid (Institutional) Coverage for high or low level nursing home care, other medical expenses and Part B premium. Must qualify medically and financially.
Medicaid (Non-Institutional) Financial aid with medical expenses for persons receiving 551 or AFDC. Covers medical bills and Part B premium. Aged (65+), blind and disabled must first apply for Supplemental Security Income (551) at the Social Security Administration.
QMB - (Qualified Medicare Beneficiary) Assistance with medical bills and Part B premium for low income Medicare Beneficiaries.
SLIMB - (Specified Low Income Medicare Beneficiary) Assistance with part B premium only for low income Medicare beneficiaries.
Desert State Life Management Services **843-7535**
Bill paying, trust management, agent for power of attorney, representative payee, conservatorship, and guardianship services.

CONSUMER AND LEGAL ASSISTANCE

District Attorney's Office (Sandoval County) **867-2386**
Counseling **867-0978**
Service provided to all communities by A.A.R.P. Women's Initiative volunteers.
American Association of Retired Persons, Rio Rancho, NM
Investment Fraud, Securities Division **1-800-704-5533**
Investigates investment brokers and investment products.
Lawyer Referral for the Elderly Program (NM State Bar Association)
Greater Albuquerque Area **797-6005**
Statewide **1-800-876-6657**
Legal Aid Society Of Albuquerque (Bernalillo County Residents Only) **243-7871**
New Mexico Department of Children, Youth & Families **841-6100**
Abuse, neglect and exploitation.
New Mexico Legal Aid **1-800-373-9881**
Public Regulation Commission **1-800-9474722**
Senior Citizens Law Office, (Bernalillo County Residents Only, 60 or older).**265-2300**

UTILITY EMERGENCIES

Public Service Company of New Mexico Electric & Gas Services (PNM)

(Serving Albuquerque, Bernalillo, Gorrales, Guba, and Rio Rancho)

To Report Electric Power Outages	246-5911
To Get Outage Information	241-2525
To Report Gas Leaks (Customer Service)	246-5700
Gas Leaks TDDITTY	241-7709
After 7:00 p.m. - Weekends - Holidays	241-7890

Gas

Ferral Gas (Propane), .Jemez area 834-7342 or 344-3466

Water

City of Rio Rancho:

Water Department - Customer Service Water & Sewer 891-5020

Town of Bernalillo:

24 Hours 867-3311

Village of Cuba 505-289-2020

Village of Placitas 867-5146

NUTRITION RESOURCES

FOOD SOURCES

Commodity Programs: Information on food distribution for low-income families.

Commodities Bureau 841-2687

Five Sandoval Indian Pueblos 867-3351

Meadowlark Methodist Commodities Center 4200 Meadowlark Lane, Rio Rancho
8914206

Distribution Days & Times: 1st Tuesday of each month from 9:00 a.m. to 12:00 noon
and the first Thursday of each month from 1:00 to 4:00 p.m.

Roadrunner Sites

Cuba Senior Center 289-3510

.Jemez Community Center 834-7630

Pena Blanca Community Center 465-2652

Food Assistance to Needy Families

St. Felix Pantry, 4020 Barbara Loop, Rio Rancho 891-8075

Salvation Army, 409 Broadway SE, Albuquerque 242-1416

Storehouse West, 1030-F Veranda Dr., Rio Rancho 892-2077

Department of Human Services

Food Stamps 1-800-432-6217

